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## PROVIDER BULLETIN

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### Targeted Case Management (TCM)-Provider Qualifications and Conflict Free Requirements

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Effective July 1, 2018, the Centers for Medicare and Medicaid Services (CMS) approved revisions to the Division of Developmental Disabilities (DD) TCM case manager qualifications and conflict free requirements.

#### **Qualification of Case Managers**

Effective July 1, 2018, case managers shall have one of the following qualifications:

1. A Registered Nurse license; or
2. A Bachelor's degree from an accredited college or university

Case managers employed by a qualified provider on or before June 30, 2018 shall remain qualified.

#### **Freedom of Choice:**

The targeted group consists of eligible individuals who have developmental disabilities. Providers are limited to providers of case management services capable of ensuring that individuals with developmental disabilities receive needed services.

The State assures that the provision of case management services will not restrict an individual's free choice of providers in violation of section 1902(a)(23) of the Act.

1. Eligible individuals will have free choice of any qualified Medicaid providers of other medical care under the plan.

2. Eligible individuals may not choose the same entity to provide both case management and waiver services in violation of 42 CFR 441.301(c)(1). The case manager will educate and inform the individual on choices of TCM entities and waiver providers to prevent conflicted arrangements.